

# New Life Situation Criteria

**Only new life situations will be approved for an additional authorization in the same benefit year. If you answer yes under the Continuation column your request may not be approved.**

New Life Situation If:	Continuation of Counseling If:
This is a separate and distinct life situation since the final session from the previous authorization.	The need emerged in the course of the initial counseling.
Was the initial issue resolved?	Does the client need to continue EAP counseling to resolve the initial need(s)?
Is the new life situation separate and distinct from the life situation content of the prior authorization?	Is the content of the new request related to concerns that were addressed in the original authorization?
Please elaborate the details of the new life situation as separate and distinct if yes was answered above.	Is the client's personal opinion or the provider's professional opinion that the client would benefit from continued therapy?
Have you considered and assessed the new situation as appropriate for solution focused counseling and if not, referral for ongoing treatment?	Have you assessed that the need for continuing counseling is the underlying condition or diagnosis requiring ongoing treatment?



<b><i>THEREFORE, action to be taken:</i></b>	<b><i>THEREFORE, action to be taken:</i></b>
Request Authorization via provider portal	Refer the client to Insurance, self-pay or community resources.
<b>Contact MINES' case manager team if any questions by calling 800-873-7138</b>	