

Employee Assistance & Wellness Programs
Specialty Behavioral Health Network
Managed Behavioral Healthcare & Absence Management
Organizational Development

Corporate Address: 10367 West Centennial Road | Littleton CO 80127
Toll-Free: 800-873-7138 | Local: 303-832-1068 | Fax: 303-832-9701

Hello,

We are a Case Management Team at MINES and Associates. We work with your health insurance to oversee and authorize all necessary inpatient services for mental health and/or substance abuse.

We have received notification that you have been admitted to a facility. Part of our job is to ensure you receive the best and most appropriate care possible. In so doing, we need to inform you of the following:

- The facility you have been admitted to may be in network. If this facility is in network, that means your out-of-pocket costs will be lower than they will be at an out of network facility. To confirm the network status of the facility, please speak to our case management team by calling or emailing.
- Please note that Mines and Associates cannot guarantee coverage for any full requested length of stay (i.e. a full 30, 60, or 90 days).
- We will follow/manage your care throughout your stay. We determine what is medically necessary and if at any point that medical necessity criteria is not met, then we will be requesting the treatment team to transition you to a less structured level of care. If there are questions about this, please speak to our case management team by calling or emailing.
- We will also check-in with you throughout your stay and over the next year to help ensure that you have the support and are receiving care from professionals in your insurance network. If you have questions about whether a professional is in-network with your insurance or if you would like some referrals for behavioral health professionals in your network, please call or email our case management team.

Ultimately, your wellness is my goal. We have included the main number and direct email below to reach our case management team.

Best Wishes,

MINES and Associates Case Management Team
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Fax: 303-832-9701